

DISASTER RECOVERY CONTACT INFORMATION

To file a claim with FEMA:

Call 1-800-621-FEMA (1-800-621-3362). **Please make sure your affected residents register with FEMA, without registering they will not be applicable for assistance.** A printable form is here: http://www.ready.nj.gov/plan/pdf/091211_dr4021_application.PDF

To report a downed electrical line:

Contact your local energy provider (info below). Be prepared to give the nearest cross street, or the number of a nearby pole that has not been damaged and is away from any downed wires; the pole number can be found on the metal tag attached to the pole.

Jersey Central Power & Light (JCP&L): 1-800-662-3115

To report a natural gas leak:

Contact your local gas provider

New Jersey Natural Gas: 1-800-427-5325

To report complaints about electric or gas utilities:

Call the NJ Board of Public Utilities: 1-800-624-0241 or 1-609-341-9188.

To file an insurance claim, if you can't find the number of your company or agent:

Call the NJ Department of Banking and Insurance at 1-800-446-7467 or go to www.dobi.nj.gov

To report complaints about insurance companies:

Call the NJ Department of Banking and Insurance at 1-800-446-7467 or go to https://www16.state.nj.us/DOBI_UIC/servlet/Servlet.idxServlet?div='INS'

A printable complaint form is here: <http://www.state.nj.us/dobi/complain.pdf>

To report possible consumer fraud or price gouging by contractors or others:

State law makes excessive price increases illegal during a state of emergency, and for 30 days following the end of the emergency. Call the NJ Division of Consumer Affairs at 1-862-209-0130 or 1-973-220-3474

To provide volunteer assistance in the cleanup and restoration effort:

Call 1-800-JERSEY-7 (1-800-537-7397). Backup numbers: 1-609-775-5236 or 1-908-303-0471. Volunteers may also send an email to rowena.madden@sos.state.nj.us. This service is managed by the NJ Business Action Center and the Governor's Office of Volunteerism, both divisions within the NJ Department of State.

To request volunteer assistance:

Call 211 or go online at www.nj211.org

Extension of motor vehicle document deadlines:

To ease the burden on customers who did not have a chance to visit a motor vehicle office in October, MVC Chairman and Chief Administrator Raymond P. Martinez has issued Administrative Order 2012-03 authorizing a *30-day extension* for all driver's licenses, vehicle registrations and vehicle inspection stickers that expired on October 31.

The order is here:

http://www.state.nj.us/mvc/pdf/About/Admin_Order_2012_03.pdf

For urgent and immediate health and safety issues:

Call 911 - Please remember to use 911 for urgent and immediate health and safety issues only.

For non-immediate health matters or other assistance:

Call 211 or go online at www.nj211.org for help with non-emergency issues, including basic human needs, support for seniors or persons with disabilities, children, or mental health issues. You can also come to our offices to use computers, phones, and charge electrical devices.